

Ida Learning Hall

*Free eLearning on Person-Centered Care
Accredited by Audiology Australia*



Current eLearning Courses on the Ida Learning Hall

Getting Started with Person-Centered Care

- 2 CPD points. The endorsement number is CPD1819 056 and the category is Category 1.2.

Client Engagement and Ida Motivation Tools

- 2 CPD points. The endorsement number is CPD1819 054 and the category is Category 1.2.

Living Well: Managing Hearing Loss in Daily Life

- 1 CPD point. The endorsement number is CPD1819 055 and the category is Category 1.2.

Tinnitus Management

- 2.5 CPD points. The endorsement number is CPD1819 003 and the category is Category 1.2.

Tele-Audiology: Person-Centered Care from Afar

- 3 CPD points. The endorsement number is CPD1819 057 and the category is Category 1.2.

Getting Started with Person-Centered Care

In this course, you will learn all about person-centered care. You will learn what the elements of person-centered care are, and how person-centered care differs from the traditional biomedical model. More importantly, you will have the opportunity to learn about what it means to practice person-centered care with all of your clients by reflecting on real world video examples of clients and hearing care providers.

This online course is divided into 6 modules:

- Module 1 - Introduction to the Getting Started with Person-Centered Care Course
- Module 2 - The Client Perspective
- Module 3 - What are the Elements of Person-Centered Care?
- Module 4 - What are the Benefits of Person-Centered Care?
- Module 5 - Using Person-Centered Care in Your Daily Practice
- Module 6 - Conclusion of the Getting Started with Person-Centered Care Course

Client Engagement and Ida Motivation Tools

Client engagement plays an often overlooked but important role in the clinical appointment. By using motivational interviewing techniques, clients are able to articulate and reflect on why they want to take action and what prevents them from doing so. By listening closely, you can effectively support the client and help them make a decision. You can thus save valuable time by directly addressing what is most important to the client. The Ida Motivation Tools are quick and simple to implement and their effectiveness is supported by research and evidence.

This online course is divided into two topics:

- The first topic covers Client Engagement and the Process of Change
- The second covers the Ida Motivation Tools, the Line, the Box and the Circle.

Living Well: Managing Hearing Loss in Daily Life

In order to help your clients successfully manage their hearing losses, it is crucial that you understand what communications situations are most important to them. By learning where your client's priorities lie, you can keep the conversation relevant and focus your treatment plan for improved outcomes. This makes it easy for you to recommend communication strategies and appropriate hearing equipment.

This course is designed to help you open a dialogue with your clients, personalize your care, and learn to treat the whole person rather than just the hearing loss. It will cover the WHO's International Classification of Functioning and Disability, shared decision making, and will teach you how to use Ida's Living Well tool.

This online course is divided into two topics:

- The first topic covers Managing Hearing Loss
- The second covers the Living Well Tool In Action

Tinnitus Management

In this course, you will learn all about tinnitus management according to person-centered care principles.

More importantly, you will have the opportunity to learn about what it means to practice person-centered care with all of your clients by reflecting on real world video examples of clients and hearing care providers.

This online course is divided into 7 modules:

- Module 1 - Tinnitus Management Approaches
- Module 2 - PCC Principles applied to Tinnitus Management Part I
- Module 3 - PCC Principles applied to Tinnitus Management Part II
- Module 4 - Effective Tinnitus Education
- Module 5 - The Ida Tools
- Module 6 - Tinnitus Case Study
- Module 7 - Conclusion of the Tinnitus Management Course

Tele-Audiology: Person-Centered Care from Afar

This course is a comprehensive guide to what tele-audiology is and why it is so important to incorporate it into your everyday audiological care if you are truly concerned about being person-centered.

This course will go through how to incorporate tele-audiology into your current practice to enhance person-centered care and ensure that all clients are seen in a way, and at a time that suits them, with information pitched appropriately and in a way that they are ready to use.

This online course is divided into 6 modules:

- Module 1: Overview of Tele-Audiology
- Module 2: The Clinical Journey and Tele-Audiology
- Module 3: Ida Telecare Tools
- Module 4: Things to consider
- Module 5: Making it happen
- Module 6: Conclusion